Support with your pay and pensions queries

We understand the impact of coronavirus (COVID-19) is unsettling and that you may be concerned about what it could mean for you when trying to reach us about your NHS pay or pensions. We want to reassure you that we are here to help, and to tell you what we are doing to support you during these difficult times.

At present, the fastest way of getting a response is by using our **Self Service Portal** or our payroll app, **MySBSPay** which is free to download. Understandably, our telephone lines may be busy and you may have to wait for some time to get through. However if you cannot use either of our digital services, please call.

The Self Service Portal

Save time by using the Portal where you'll find **instant answers** to frequently asked questions and can raise and track any queries directly with our dedicated payroll and pensions teams.

Safe & Secure to Register & Log-In	Raise, Track & View Your Query	Comprehensive FAQ & Support References	Personalised Profile

Our Free Payroll App

MySBSPay is a free App that enables NHS employees to view their payslips and P60s anytime and anywhere from their mobile phones. By providing a detailed breakdown and explanation of an individual's pay and deductions in a more convenient, contemporary and user friendly way, NHS employees can get an in-depth understanding of their pay information through the App.

Did you know that we get a significant volume of calls asking when the next pay date is?
You can use our countdown tool on the App to find this out.

- Like our Portal, the App is accessible 24/7
- You can view our comprehensive FAQs through both services
- Each gives you instant access to a range of services
- The App offers full data security with biometric log-on

Search MySBSPay on **the App Store** or **Google Play**

My SBS Pay

Helping the NHS to save money and enhance quality so that the NHS can improve health, innovate to save lives and deliver better outcomes with care and compassion.

www.sbs.nhs.uk